Appendix A

Rocklin Unmet Transit Needs Comments
<table>
<thead>
<tr>
<th>Location</th>
<th>Commentари</th>
<th>PCT Services</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rocklin</td>
<td>Live in the Sunset-Whitney area of Rocklin – am I eligible for Dial-A-Ride service?</td>
<td>PCT’s Rocklin Dial-A-Ride services the entire City of Rocklin, including the Sunset-Whitney area</td>
<td>This is not an unmet transit need</td>
</tr>
<tr>
<td>Rocklin</td>
<td>Live off Lonetree (Blue Oaks) and have no local bus service. The kids attend school with children from east Rocklin and it would be great if they could ride the bus to each other’s houses, and to the Galleria or other shopping/entertainment areas in the City</td>
<td>PCT’s Rocklin Dial-A-Ride services the entire City of Rocklin, including the Blue Oaks area</td>
<td>This is not an unmet transit need</td>
</tr>
<tr>
<td>Rocklin/Roseville</td>
<td>It’s not too practical to use the Rocklin Dial-a-Ride and transfer to the Roseville Dial-a-Ride; could we get one service to overlap?</td>
<td>The Rocklin Dial-a-Ride is available for trips into portions of Roseville, north of SR 65, including Target, Wal-Mart, and the Roseville Galleria, which allows for transfers to Roseville Transit service. The Rocklin Dial-a-Ride is not permitted to provide service to other destinations within Roseville. These trips will continue to be provided by Roseville Transit unless prior permission is granted by Roseville Transit. Similarly, Roseville buses are not permitted to provide trips entirely within Rocklin without prior permission from PCT. This service agreement has been in effect since FY 2006. It should be noted that the existing PCTPA/CTSA I-Ride program provides intercommunity demand response service within western Placer County; although the fares charged are significantly higher than the base fares charged for the Roseville and/or Rocklin Dial-a-Ride services</td>
<td>Given the recent implementation of this service agreement, continued monitoring of service requests to travel to/from Roseville and Rocklin is warranted before further changes are made to the services. Both PCT and Roseville Transit’s SRTP will be updated in FY 2009, and this service alternative will be examined at that time</td>
</tr>
<tr>
<td>Rocklin/Placer County</td>
<td>Operate the Rocklin Dial-a-Ride service later in the evening to be able to go to the movies.</td>
<td>Currently, the Rocklin Dial-a-Ride operates Monday through Friday from 6:00 a.m. to 7:55 p.m., and on Saturdays from 9:00 a.m. to 3:55 p.m. There are no plans at this time to expand this service later into the evening</td>
<td>PCT’s SRTP will be updated in FY 2009, and this service alternative will be examined at that time</td>
</tr>
<tr>
<td>Rocklin</td>
<td>At Sunset / 3rd Street the bus can’t use the lift for the passenger’s wheelchair</td>
<td></td>
<td>This is not an unmet transit need. The comment will be forwarded to the City of Rocklin Public Works Department for their consideration</td>
</tr>
<tr>
<td>Rocklin</td>
<td>Sierra College does not have a complete sidewalk network</td>
<td></td>
<td>This is not an unmet transit need. The comment will be forwarded to Sierra College for their consideration</td>
</tr>
<tr>
<td>Rocklin</td>
<td>Would like to have a bus stop at the LynRoc Apartments in Rocklin. It’s a long walk to the bus stop at the Les Schwab on Pacific Street or to the bus stop in front of the K-Mart</td>
<td>Installation of bus stops is an issue that the transit operator – PCT – would address with the City’s Public Works Department in terms of safety issues, pedestrian access, traffic volumes at the location, etc.</td>
<td>This is not an unmet transit need</td>
</tr>
</tbody>
</table>

Unmet Transit Needs Public Comments Received, Analysis, and Recommendations for FY 2009/2010
<table>
<thead>
<tr>
<th>District</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rocklin</td>
<td>Live in Rocklin and ride Amtrak’s capitol corridor daily to work. Need a small, local feeder bus that serves the Amtrak station in Rocklin. Many people park or are dropped off at the Rocklin Station. Extend the bus to serve the Rocklin High School, Victory High School and Rocklin Independent School (Rocklin Alternative Education) as a means for parents to join us for after school student-related activities. Have student populations with unmet transit needs – English Learner Program – need to transport students from Whitney High School to Rocklin High School – the distance from the existing bus stop is too far (particularly in poor weather). Would like to encourage student’s w/disabilities at the Rocklin Alternative High School to use public transit as part of independent living training program. Request improvements are made on Placer County Transit to add more bus routes in Rocklin. Rocklin needs more bus routes for those that are disabled, seniors, and students to be able to travel independently through the in's-and-out’s of the neighborhoods efficiently for a low price. Currently the bus route in Rocklin is based on the main strips, Pacific Street and Sunset Boulevard. Need service from Sierra College to Sierra Garden. Rocklin needs more routes going to and from neighborhoods and going to and from main transfer points.</td>
</tr>
<tr>
<td>Rocklin</td>
<td>The Rocklin rail station is currently served by PCT’s Lincoln / Rocklin / Sierra College. The station could also be served by the Rocklin Dial-a-Ride in the morning to meet the Capitol Corridor train. Likewise, the Rocklin High School, Victory High School, and Rocklin Independent School as well as City neighborhoods could be served by the existing Rocklin Dial-a-Ride, which operates until 7:55 p.m., Monday through Friday.</td>
</tr>
<tr>
<td>Rocklin</td>
<td>Concerned about parking at the Rocklin train station. Don’t understand why the current unpaved lot needs to be a park – who wants their kids playing next to railroad tracks. There seems to be sufficient parks in the area already. Please provide parking for the historic church and for train passengers. This will reduce the cars parked on the adjoining streets.</td>
</tr>
<tr>
<td>Rocklin</td>
<td>Transit patrons currently park on an unimproved dirt lot on the northwest side of the railroad tracks. This lot will be converted into the City of Rocklin’s Heritage Park. The City will construct 24+ new angled parking, with new curb, gutter and sidewalk accessing the station and bus loading area, replacing the parking currently located on the unimproved dirt lot. The City of Rocklin will also construct a rail station shelter for patrons waiting for the train; and conduct preliminary design and environmental documentation for an expansion of the existing station parking southwest of Bush Street. Construction of this expansion parking will be funded under a Congestion Mitigation Air Quality (CMAQ) fund allocation awarded to the City by PCTPA.</td>
</tr>
</tbody>
</table>

Unmet Transit Needs Public Comments Received, Analysis, and Recommendations for FY 2010/2011

<table>
<thead>
<tr>
<th>New Service, Route Extensions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rocklin</td>
</tr>
</tbody>
</table>
Public Analysis

Requests

Rocklin

Sierra

Auburn

Light

not

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Sierra

College

bus

routes.

is

campus

served

Taylor

Road

Shuttle,

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South

Placer

Dial-a-Ride

service.

This

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transit

need.

Unmet Transit Needs Public Comments Received, Analysis, and Recommendations for FY 2011/2012

New Service, Route Extensions

Rocklin

There is a need for a regular fixed route bus to run through the main arteries of Rocklin instead of simply skirting the outside of the City. This would alleviate the overburdened dial-a-ride system allowing this service to better support the needs of the disabled and elderly community in Rocklin that truly need a door to door service.

Rocklin neighborhood are served by the existing Placer County Transit Rocklin Dial-a-Ride, which operates until 7:55 p.m., Monday through Friday. A proposal for a deviated fixed route serving the City is being evaluated in the Short Range Transit Plan under development.

This is not an unmet transit need that is not reasonable to meet.

Rocklin

My elderly mother is partially mobile - requiring a scooter for distance walking. Her needs are limited to trips to and from the Kaiser facilities in Lincoln and Roseville. With the current system, dial-a-ride cannot accommodate her needs without hectic and time consuming transfers. There is no regular bus service that is reasonably close to my home (Stanford Ranch and Darby).

Assuming the commenter mother’s trips are for “non-emergency medical” purposes only, the commenter should contact Health Express. The Health Express phone number is 1-800-655-7433 or 9350-857-7433. The service operates Monday through Friday from 8:30 am to 4:30 pm. There is a minimum two-day notice required to schedule a ride. Health Express will not provide same day trips. The service is free, although donations are requested. The service is a shared ride, which means there may be other pick ups and drop offs that occur.

This is not an unmet transit need.

Rocklin

The closest bus stop is about a mile from my home at Stanford Ranch and Darby. Walking to this stop is not an option.

PCT’s Rocklin dial-a-ride is currently available to meet this trip need. A proposal for a deviated fixed route serving the City is being evaluated in the Short Range Transit Plan under development.

This is not an unmet transit need.

Rocklin/Roseville

Develop cross jurisdictional dial-a-ride service between Placer County Transit Rocklin and Roseville dial-a-ride services.

Placer County Transit Dial-a-Ride is currently available for trips into portions of Roseville, north of SR 65, including service to Target, Wal-Mart and the Galleria.

This is not an unmet transit need.

Rocklin

My quadriplegic son is currently attending Sierra College. While dial-a-ride has worked out reasonably well there is the ongoing issue of having to call two weeks in advance to guarantee the requested schedule. It does not work well with last minute changes.

Generally, the PCT Rocklin dial-a-ride requests the rides are scheduled the day before the desired trip time. Same day requests will be accommodated if scheduling permits.

This is not an unmet transit need.

Unmet Transit Needs Public Comments Received, Analysis, and Recommendations for FY 2012/2013

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Public Comments</th>
<th>Analysis</th>
<th>Recommendation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rocklin</td>
<td>Consider adding small buses that connect neighborhoods to transit hubs such as the Rocklin Amtrak Station and Sierra College. Many transit commuters are forced to drive or ride short distances whereas small buses would prevent this polluting behavior.</td>
<td>The Rocklin train station and Sierra College are currently served by Placer County Transit’s Rocklin dial-a-ride and the Lincoln / Sierra College bus route. The Placer Commuter Express also serves the train station during commute hours.</td>
<td>During FY 2012/2013, Placer County Transit to pursue grant funding to study Rocklin service alternatives</td>
</tr>
<tr>
<td>Rocklin</td>
<td>We have train service but little or no local transit service to the Rocklin rail station. Since 70% of the Amtrak riders use cars to arrive at the station why can’t we provide more timely local transit to match the train arrivals? Perhaps, small buses that serve the local neighborhoods. Spending transit funds on parking lots is not efficient.</td>
<td>The Rocklin train station is currently served by Placer County Transit’s Rocklin dial-a-ride and the Lincoln / Sierra College bus route. The Placer Commuter Express also serves the station during commute hours.</td>
<td>During FY 2012/2013, Placer County Transit to pursue grant funding to study Rocklin service alternatives</td>
</tr>
<tr>
<td>Rocklin</td>
<td>Parking at the Rocklin train station is inadequate.</td>
<td>The City has recently completed construction of 24+ new angled parking spaces and sidewalks accessing the train station and bus loading area, replacing parking previously located on an unimproved dirt lot. The City of Rocklin will also expand the station parking southwest of Bush Street. Construction of this expansion parking will be funded under future State Proposition 1B PTMISEA bond fund allocations awarded to the City by PCTPA. It should be noted that the PTMISEA program is not receiving bond funding in a timely manner. Completion of the project will occur in phases and is dependent upon PCTPA receiving PTMISEA funds.</td>
<td>This is not an unmet transit need.</td>
</tr>
<tr>
<td>Rocklin</td>
<td>The Rocklin train station needs some kind of shelter for riders on the west (Track 1) platform, especially during inclement weather.</td>
<td>This comment reflects a transit infrastructure need that will be forwarded to the City of Rocklin to address.</td>
<td>This is not an unmet transit need.</td>
</tr>
</tbody>
</table>

Acronyms

- BRT – Bus Rapid Transit
- CTSA – Consolidated Transportation Services Agency
- FTA – Federal Transit Administration
- LRT – Light Rail Transit
- NCTC – Nevada County Transportation Commission
- PCT – Placer County Transit
- PCTPA – Placer County Transportation Planning Agency
- RTPAs – Regional Transportation Planning Agencies
- SRTPs – Short Range Transit Plans
- TART – Tahoe Area Regional Transit
- TOWG – Transit Operator Working Group
- TRPA – Tahoe Regional Transportation Planning Agency
- YST – Yuba Sutter Transit
A community workshop was held on April 30th at the Rocklin City Hall in an effort to obtain public input on the future of public transit within and around the community of Rocklin. Roughly 15 people attended the workshop. Specific groups represented included: commuters, seniors, City of Roseville, Placer County Health and Human Services, colleges and other interested members of the public. Representatives from the Placer County Transportation Planning Agency (PCTPA), City of Rocklin, and Placer County Transit (PCT) were also available to answer questions and listen to input. LSC Transportation Consultants gave a brief presentation regarding the different modes of public transit currently available then opened the floor up for comments and concerns from attendees. The following summarizes community workshop input:

**Sierra College**
- Peak class times are between 8:00 AM and 2:00 PM, Monday - Thursday
- Increase frequency would be beneficial
- 15,000 enrollment - potential to double in 10 years
- Insufficient parking on campus
- Students park in residential neighborhoods
- Planning a parking structure
- Stop at new Walmart/Target
- Potential for “Park and Ride” at Walmart
- Student who live near campus go to Walmart
- College Pass Program
- Most students from Lincoln/Roseville
- Bike racks are good
- Limited carpooling / working

**Transit Activity Centers**:
- Medical Clinics in Roseville
- UC Davis Center in Rocklin
- Rocklin Library
- Service to Granite Dr / St. Paul Church on Sunday
- Blue Oaks Center (movie theater)
- Staples / Ross Center
- Rocklin High School

**Placer Commuter Express**
- Earlier return trip to Rocklin (3:30 PM)
- Hold a public workshop later in the evening till 8:00 PM
- Some drivers tailgate
- Seatbelts for passengers
- Buses are too bouncy
- PCE - great service, fast!
- Like option of standing on buses

**1000 Sunset Placer County Administrative Building**
- Many services have moved here
- Do have to cross six lanes of road but there is a crosswalk

**County Health and Human Services**
- to/from Lincoln/Rocklin/Roseville
- Public Awareness / Social Media
- Court Meeting
- 4/5 families on transit

**Villa Serena Apartments**
- Marketing is lacking
- Need a way to get to/from Sac/Auburn
- Hard to get to Loomis
- No transit to Blue Oaks
- DAR requires too much advance notice
- Many seniors do not access information on the internet
- Monthly Passes would be helpful
- I get rides to bus, nothing on Park St.
- Transit Ambassador @ Senior Res would be good
- Advertise in Church newsletter

**William Jessup College**
- Would like a bus stop on campus after the new roadway connection between Sunset and Whitney Ranch Parkway is completed
- Many students live at Staybridge Suites which is not served by PCT route.
- Plans for expansion

**Other**
- Connect to Airport ($50 shuttle)
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Rocklin</td>
<td>Springview Drive/ Sunset</td>
<td>Downtown Sacramento</td>
<td>Yes</td>
<td>Regional commuter - Connections to Sac RT in Rocklin</td>
</tr>
<tr>
<td>2</td>
<td>Rocklin</td>
<td>Rocklin Road/ Granite Drive</td>
<td>Retired</td>
<td>Yes</td>
<td>Serve Crossings Dr and Crossroads Shopping Centers</td>
</tr>
<tr>
<td>3</td>
<td>Roseville/ Rocklin Border</td>
<td>Pleasant Grove/ Fairway</td>
<td>Downtown Sacramento</td>
<td>Maybe</td>
<td>Commuter stop in Hwy 65 area</td>
</tr>
<tr>
<td>4</td>
<td>Rocklin</td>
<td>Rocklin Road</td>
<td>Downtown Sacramento</td>
<td>Yes</td>
<td>More commuter buses, Wi-Fi, serve more than downtown</td>
</tr>
<tr>
<td>5</td>
<td>Rocklin</td>
<td>Sunset/ Whitney Blvd</td>
<td>Downtown Sacramento</td>
<td>Yes</td>
<td>More service in Rocklin on evenings and weekends</td>
</tr>
<tr>
<td>6</td>
<td>Rocklin</td>
<td>Midas/ Argonaut</td>
<td>Sacramento and Davis</td>
<td>Yes</td>
<td>Frequent bus service from neighborhoods to PCE; More frequent Amtrak service; Daily fixed route in Rocklin neighborhoods</td>
</tr>
<tr>
<td>7</td>
<td>Rocklin</td>
<td>Stanford Ranch/ Sunset</td>
<td>Downtown Sacramento</td>
<td>Yes</td>
<td>Commuter bus service from neighborhood to downtown Sacramento Regional commuter pass for PCT, Roseville Transit, RT, and Amtrak PCE bus stop at Taylor and I-80. Get cars off the road</td>
</tr>
<tr>
<td>8</td>
<td>Rocklin</td>
<td>Stanford Ranch/ Darby</td>
<td>Berkeley and at Home</td>
<td>Yes</td>
<td>Joe Amtrak but how do I get to Whole Foods in Roseville from my house? Or Sam’s Club? Free service would be good.</td>
</tr>
<tr>
<td>9</td>
<td>Lincoln</td>
<td>-</td>
<td>Downtown Sacramento</td>
<td>Yes</td>
<td>Earlier bus from Sacramento to Rocklin in afternoon</td>
</tr>
<tr>
<td>10</td>
<td>Lincoln</td>
<td>-</td>
<td>Sacramento</td>
<td>I can’t say!</td>
<td>--</td>
</tr>
<tr>
<td>11</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>Ride Capital Corridor and sometimes PCE Please hold a second meeting in the evening for commuters</td>
</tr>
<tr>
<td>12</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>PCE stop at Blue Oaks East</td>
</tr>
<tr>
<td>13</td>
<td>Rocklin</td>
<td>Rocklin Rd/ Pacific</td>
<td>Downtown Sacramento</td>
<td>Yes</td>
<td>Later bus in mornings to downtown and more local routes in Rocklin</td>
</tr>
<tr>
<td>14</td>
<td>Rocklin</td>
<td>Stanford Ranch</td>
<td>n/a</td>
<td>Yes</td>
<td>More public transit near Park and Stanford Ranch Road</td>
</tr>
<tr>
<td>15</td>
<td>Rocklin</td>
<td>Park</td>
<td>Senior @ Villa Serena</td>
<td>Yes</td>
<td>Public transit for seniors at Villa Serena and Stanford Court. Many seniors do not drive or have trouble walking.</td>
</tr>
<tr>
<td>16</td>
<td>Rocklin</td>
<td>Stanford Ranch/Santa Fe Park</td>
<td>n/a</td>
<td>Yes</td>
<td>Bus stop at Santa Fe and Park. Access to movie theater and shopping center</td>
</tr>
<tr>
<td>17</td>
<td>Rocklin</td>
<td>Blue Oaks and Sunset</td>
<td>El Dorado</td>
<td>Yes</td>
<td>More frequency</td>
</tr>
<tr>
<td>18</td>
<td>Rocklin</td>
<td>Blue Oaks and Sunset</td>
<td>Retired</td>
<td>Yes</td>
<td>More public transit for seniors to get to stores, library, and church</td>
</tr>
<tr>
<td>19</td>
<td>Rocklin</td>
<td>Stanford Ranch/ Park</td>
<td>n/a</td>
<td>Yes</td>
<td>More buses, more often. Providing advance notice for transit is difficult</td>
</tr>
<tr>
<td>20</td>
<td>Rocklin</td>
<td>Stanford Ranch/ Park</td>
<td>Retired</td>
<td>Yes</td>
<td>Need transportation to medical appointments throughout region. Service that does not require advance notice for this would be preferred.</td>
</tr>
<tr>
<td>21</td>
<td>Rocklin</td>
<td>Stanford Ranch/ Park</td>
<td>n/a</td>
<td>Yes</td>
<td>Rocklin needs more transportation for its residents</td>
</tr>
<tr>
<td>22</td>
<td>Rocklin</td>
<td>Park</td>
<td>Rocklin</td>
<td>Yes</td>
<td>We need more buses always.</td>
</tr>
<tr>
<td>23</td>
<td>Villa Serena/ Rocklin</td>
<td>Stanford Ranch/ Park</td>
<td>n/a</td>
<td>Yes</td>
<td>Many of the residents of Villa Serena and Stanford do not drive and many of us are too old to walk to the store or go to the bank or get our medications.</td>
</tr>
<tr>
<td>24</td>
<td>Villa Serena/ Rocklin</td>
<td>Park</td>
<td>n/a</td>
<td>Yes</td>
<td>We need a bus stop on Santa Fe and Park Lane. We need to go to the store and the doctor</td>
</tr>
<tr>
<td>26</td>
<td>Villa Serena/ Rocklin</td>
<td>Stanford Ranch/ Park</td>
<td>Rocklin</td>
<td>Yes</td>
<td>Bus stop at Santa Fe and Park.</td>
</tr>
<tr>
<td>27</td>
<td>Rocklin</td>
<td>Stanford Ranch/ Park</td>
<td>Retired</td>
<td>Yes</td>
<td>Bus route at Stanford Ranch and Park Drive to Walmart, Galleria, Sutter Roseville Hospital</td>
</tr>
<tr>
<td>28</td>
<td>Rocklin</td>
<td>Casa Grandes</td>
<td>Retired</td>
<td>Yes</td>
<td>More stops, more buses, better scheduling</td>
</tr>
<tr>
<td>29</td>
<td>Villa Serena/ Rocklin</td>
<td>Park/Sunset</td>
<td>Galleria/Blue Oaks</td>
<td>Yes</td>
<td>Consider a transfer service to an established route? We who need transportation most are overlooked. Please consider carless seniors in your plans</td>
</tr>
<tr>
<td>30</td>
<td>Rocklin</td>
<td>Midas</td>
<td>Retired</td>
<td>Yes</td>
<td>More buses, more often - easy access to bus schedule - even perhaps, as Davis does, no fare or very low fares.</td>
</tr>
<tr>
<td>31</td>
<td>Rocklin</td>
<td>Park Ave and Santa Fe</td>
<td>Volunteer</td>
<td>Yes</td>
<td>More frequent routes, including fixed routes. Go to Blue Oaks movie theater and casinos. Monthly passes. Better marketing</td>
</tr>
<tr>
<td>32</td>
<td>Rocklin</td>
<td>Sunset</td>
<td>Rocklin</td>
<td>Yes</td>
<td>Add a bus stop along the new road on the campus of William Jessup University</td>
</tr>
<tr>
<td>33</td>
<td>Villa Serena/ Rocklin</td>
<td>Park Ave and Stanford Ranch</td>
<td>n/a</td>
<td>Yes</td>
<td>Many of us don’t drive and we can not rely on dial-a-ride.</td>
</tr>
<tr>
<td>34</td>
<td>Rocklin</td>
<td>Park Ave and Stanford Ranch</td>
<td>n/a</td>
<td>Yes</td>
<td>Bus stop at Santa Fe and Park</td>
</tr>
</tbody>
</table>
Rocklin Community Transit Study
Comment Card

The Placer County Transportation Planning Agency has hired LSC Transportation Consultants Inc. to study public transit needs and options in Rocklin. Currently, sections of Rocklin are served by the Placer County Transit (PCT) Lincoln to Sierra College Route (along Taylor Road and Sunset Blvd) once an hour. Additionally, the I-80/Taylor Road Corridor is served by the Auburn – Light Rail, Commuter Express Routes and the Taylor Road Shuttle. General public curb to curb Dial-A-Ride service is available to destinations within Rocklin/Loomis as well as some shopping areas in Roseville. The ultimate objective of this study is to determine if there is a need to modify existing transit services or to establish new routes or services to better serve Rocklin residents. We appreciate any input you might have regarding this study:

What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Springview Drive / Sunset

What community do you work or go to school? Downtown Sacramento

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? The biggest achievement PCT could achieve, would be to connect with Sacramento Regional Transit at Sierra College or at Amtrak with regular trips scheduled throughout the day.

For more information, or to provide additional input, please contact Genevieve Evans of LSC at genevieve@lsctahoe.com, or 530-583-4053

Please return card to: Genevieve Evans
genevieve@lsctahoe.com
PO Box 5875
Tahoe City, CA 96145
Fax: 530-583-5966

Or

City of Rocklin
Planning Division
Attn: Laura Webster
3970 Rocklin Road
Rocklin, CA 95677
The Placer County Transportation Planning Agency has hired LSC Transportation Consultants Inc. to study public transit needs and options in Rocklin. Currently, sections of Rocklin are served by the Placer County Transit (PCT) Lincoln to Sierra College Route (along Taylor Road and Sunset Blvd) once an hour. Additionally, the I-80/Taylor Road Corridor is served by the Auburn – Light Rail, Commuter Express Routes and the Taylor Road Shuttle. General public curb to curb Dial-A-Ride service is available to destinations within Rocklin/Loomis as well as some shopping areas in Roseville. The ultimate objective of this study is to determine if there is a need to modify existing transit services or to establish new routes or services to better serve Rocklin residents. We appreciate any input you might have regarding this study:

What community do you live in?
______Rocklin____________________________________________

If you live in Rocklin, what is the nearest major cross street to your home?
________Rocklin Road and Granite Drive
_____________________________________________________________________

What community do you work or go to school? ___neither - retired
____________________________________________________________________________

Do you think there is a need to increase/change public transit services in Rocklin? _Yes

If so, what do you think those changes should be?  ___Consider stops at or near both the Wal Mart at the Crossings Drive/ Sierra College Rd and Target Center area at Granite Drive and Sierra College Blvd with multiple new businesses and planned theaters/restaurants would facilitate access by Rocklin residents throughout the city _____________________________________________
____________________________________________________________________________
____________________________________________________________________________
____________________________________________________________________________
Rocklin Community Transit Study

Comment Card

The Placer County Transportation Planning Agency has hired LSC Transportation Consultants Inc. to study public transit needs and options in Rocklin. Currently, sections of Rocklin are served by the Placer County Transit (PCT) Lincoln to Sierra College Route (along Taylor Road and Sunset Blvd) once an hour. Additionally, the I-80/Taylor Road Corridor is served by the Auburn – Light Rail, Commuter Express Routes and the Taylor Road Shuttle. General public curb to curb Dial-A-Ride service is available to destinations within Rocklin/Loomis as well as some shopping areas in Roseville. The ultimate objective of this study is to determine if there is a need to modify existing transit services or to establish new routes or services to better serve Rocklin residents. We appreciate any input you might have regarding this study:

What community do you live in?  Roseville/Rocklin border

If you live in Rocklin, what is the nearest major cross street to your home?

Pleasant grove & fairway

What community do you work or go to school?  Downtown P&5th

Do you think there is a need to increase/change public transit services in Rocklin?  Maybe

If so, what do you think those changes should be?  Another commuter pickup/drop-off location for the Hwy 65 area, if feasible.

For more information, or to provide additional input, please contact Genevieve Evans of LSC at genevieve@lsctahoe.com, or 530-583-4053

Please return card to:  Genevieve Evans
genevieve@lsctahoe.com
PO Box 5875
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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Rocklin Road

What community do you work or go to school? Downtown Sacramento

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? The Commuter Express is starting to get too crowded again. Another bus needs to be added on. It would be nice to know how late the busses are running, so that we don’t have to call Placer Transit to find out if the bus is even coming. The Galt bus advertises free wi-fi. That would be a nice benefit too. As more state agencies are moving out of the downtown area, it would be nice if there were routes to other areas. The Roseville Transit has a route to Rancho Cordova.

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PO Box 5875
Tahoe City, CA 96145
Fax: 530-583-5966

Or

City of Rocklin
Planning Division
Attn: Laura Webster
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What community do you live in? ___Rocklin_______________________________________

If you live in Rocklin, what is the nearest major cross street to your home?
_Sunset and Whitney Blvd________________________________________________________

What community do you work or go to school? ______Sacramento, downtown_______

Do you think there is a need to increase/change public transit services in Rocklin? ____I have my own car so during the evenings or weekends I use that to make my trips.__________

If so, what do you think those changes should be? __It would be nice to have a way of getting to the grocery stores, doctor’s offices, post office, DMV, public library, Sierra College, and department stores without using your personal vehicle. I am not aware of any current system to accommodate this.______________________________

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What community do you live in?
_Rocklin_____________________________

If you live in Rocklin, what is the nearest major cross street to your home?
_____Midas & Argonaut.____

What community do you work or go to school? __Sacramento and Davis__

Do you think there is a need to increase/change public transit services in Rocklin? Yes____

If so, what do you think those changes should be?
1. **Feeder buses/vans to Rocklin Amtrak/Bus station.** Coordinate with train/bus schedules. Contract Troy Holt at City of Rancho Corvoda for similar service. Most train and bus passengers drive and park whereas a shuttle service would reduce the parking, smog, and reduce commute traffic in Rocklin.

2. **More frequent Amtrak Service to Rocklin.** On train per day won’t work. Roseville subsidizes bus and train fares, why not Rocklin?

3. **Hourly bus service along well traveled streets, eg, Midas, Sunset, Park, Stanford Ranch and to churches/social services agencies.** At this time many neighborhoods are not served, particularly the *elderly who can’t drive.* Dial-a-ride is not always convenient to the elderly, some who don’t want to be a burden. Daily bus service will encourage more riders of all ages and needs.
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What community do you live in? **Rocklin**

If you live in Rocklin, what is the nearest major cross street to your home?

**Stanford Ranch and Sunset**

What community do you work or go to school? **Sacramento (10th and I)**

Do you think there is a need to increase/change public transit services in Rocklin? **Yes**

If so, what do you think those changes should be? __________________________________________

I would like to see a commuter service from Rocklin to downtown. Currently, Rocklin residents have to rely on Roseville or Placer Commuter bus service to commute downtown leaving from Rocklin train depot or Taylor and 80. Someday I would like to ride a bus from Rocklin to Roseville (Taylor and 80 park and ride) or better yet from Rocklin to downtown.

Work out payment to provide riders with a monthly commuter fare that will work on Placer County, Placer Commuter, and Roseville Commuter bus service. (Maybe RT Light Rail and Amtrak?)

Currently, the Placer County bus picks up at Watt Ave. light rail at the top of every hour. Can one of the stops be Taylor and 80? Many commuters utilize that park and ride and it makes it difficult to get back to your car when the closest stop is at Galleria Mall.

Bottom line, get cars off the road, save fuel and reduce emissions.
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What community do you live in?
A) No clue. I live on Carr Court in Rocklin

If you live in Rocklin, what is the nearest major cross street to your home?
A) Park and Farrier would be fine. So would Stanford Ranch and Darby.

What community do you work or go to school?
A) I work from home 3 days, and in Berkeley 2 days

Do you think there is a need to increase/change public transit services in Rocklin?
A) Seriously? There’s service in Rocklin?? I say that half in jest. There’s no way that I can see for me to take a bus or any other public transit reasonably. Please see my answer to the question above as to where I’d like to see stops.

If so, what do you think those changes should be?
I use public transit and Amtrak every week. Unfortunately, not when I am in Rocklin. I take the train to work. When I am at the office here, I take the Emery Go Round – FREEEEE shuttle bus with several loops around the city and surrounding areas. I also use ACTrans to go between Oakland, Berkeley, and Emeryville. Between the Go Round and ACTrans, I can get anywhere in a reasonable amount of time. There are stops wherever I need to be. If I wanted to go shopping at Whole Foods in Roseville, how would I get there? Or to Sam’s Club?

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What community do you live in? Lincoln

What community do you work or go to school? Work- downtown Sacramento.

Do you think there is a need to increase/change public transit services in Rocklin? Yes- the commuter bus.

If so, what do you think those changes should be? I ride the Placer Commuter Bus in the morning and afternoon. It would be really nice if there was an additional bus added in the early afternoon. It would be lovely to be able to leave a little early on the days you were sick or got off early.

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Planning Division
Attn: Laura Webster
3970 Rocklin Road
Rocklin, CA 95677
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What community do you live in?
_Lincoln_________________________________________________

If you live in Rocklin, what is the nearest major cross street to your home?
_N/A________________________________________________________________________

What community do you work or go to school? ___Work in Sacramento_______________________________

Do you think there is a need to increase/change public transit services in Rocklin? __I can’t say!

If so, what do you think those changes should be? _____________________________________
_____________________________________________________________________________
_____________________________________________________________________________
_____________________________________________________________________________
Hi, Genevieve. I just have a quick comment about the upcoming April 30 community meeting on the Rocklin transit study. The afternoon meeting time won't allow a large segment of Rocklin transit users -- those who take the Capitol Corridor train and Placer Commuter Express buses to Sacramento -- to attend the meeting. As you are probably aware, these are limited commute-hour services, so ironically the only way users of these services could make a significant portion of the meeting would be to drive to work that day.

I am guessing you may have scheduled the meeting at 4 pm to accommodate the retirees and others who use the Placer County Transit and paratransit buses. That's fine, but without a second meeting in the evening, you won't hear from the Rocklin commuters who take the buses and train to Sacramento, which would be a shame. Hopefully, many of us will fill out the survey forms, but please do not view our absence from the meeting as a sign that we have no interest in this subject or have no suggestions for improvements.

Thanks for your attention to this. I am a 9-year Capitol Corridor rider and occasional user of the Placer Commuter Express bus.

Allan Hirsch
Rocklin, CA
Genevieve Evans, AICP  
Planner  
LSC Transportation Consultants, Inc.  
PO Box 5875  
2690 Lake Forest Rd  
Tahoe City, CA 96145  
530-583-4053  
Fax: 530-583-5966  
www.lsctahoe.com

From: hien tran [mailto:hiensphotos@lycos.com]
Sent: Tuesday, April 08, 2014 3:52 PM
To: genevieve@lsctahoe.com
Subject: transit needs in rocklin

hello,

i won't be able to attend the upcoming community meeting regarding transit needs in rocklin. by this note, i respectfully request that a commuter bus (like placer county commuter) comes to the "blue oaks east" area.

please make it happen for me to use public transit to travel to sacramento to work.

thanks.
--hien tran
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What community do you live in?
____Rocklin______________________________________________

If you live in Rocklin, what is the nearest major cross street to your home?
_____________________________Rocklin Rd/ Pacific_______________________________

What community do you work or go to school? __Downtown Sacramento____________

Do you think there is a need to increase/change public transit services in Rocklin? ____increase____

If so, what do you think those changes should be? ___Later bus in mornings to downtown_______________________________________________

___more local routes in Rocklin_______________________________________________________________________

_____________________________________________________________________________

_____________________________________________________________________________
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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Stanford Ranch

What community do you work or go to school? Stanford Ranch

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? We need more access to public transportation near Park and Stanford Ranch Roads.

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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Park

What community do you work or go to school? I am a Senior and live in Villa Serena Cir

Do you think there is a need to increase/change public transit services in Rocklin? YES

If so, what do you think those changes should be? There should be closer Transportation for Seniors at Villa Serena Cir and Stanford Court. Some of these Seniors do not drive and have to use Walkers or Canes, so they stay home all the time. Not good.

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What community do you live in? ________________

Rocklin

If you live in Rocklin, what is the nearest major cross street to your home?

STANFORD RANCH - SANTA FE PARK

What community do you work or go to school?

______________________________

Do you think there is a need to increase/change public transit services in Rocklin? __________

Yes

If so, what do you think those changes should be?

Bus Stop at

SANTA FE PARK - Access To Movie Theater & Shopping Center

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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Blue Oak & Sunset

What community do you work or go to school? Woodcreek

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? More Frequency

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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Sunset and Blue Oaks

What community do you work or go to school? Retired

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? More accessible to senior citizen community to get to stores, library, and church

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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Stanford Ranch and Park Dr.

What community do you work or go to school? ____________________________

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? 

I'm in my opinion, safer, reliable buses running more often and in additional areas in Rocklin is necessary. It is difficult to give advance notice for transportation especially if faced with an unexpected appointment.

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or dilemma: Additional routes and times would certainly be more convenient for those who simply do not have transportation of their own.
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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Stanford Ranch & Park

What community do you work or go to school? Retired

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? I rely on the med transport.

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What community do you live in?  Rocklin

If you live in Rocklin, what is the nearest major cross street to your home?  Stanford Ranch Road

What community do you work or go to school?

Do you think there is a need to increase/change public transit services in Rocklin?  Yes

If so, what do you think those changes should be?  Rocklin needs more transportation for its residents

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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home?

Park

What community do you work or go to school? Rocklin

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? We need more buses always. Adriene Forrest-Money

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What community do you live in? Ville Serena

If you live in Rocklin, what is the nearest major cross street to your home? Stanford Ranch, Park Drive

What community do you work or go to school? __________________________

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? Many of the residents of Ville Serena and Stanford do not drive and many of us are too old to walk to the store or go to the bank or get our medications

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What community do you live in? Villa Serena Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Park St Rocklin

What community do you work or go to school? —

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? We need a bus stop on Santa Fe and Park, please we need to go to the store or doctor

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Rocklin Community Transit Study

Comment Card

The Placer County Transportation Planning Agency has hired LSC Transportation Consultants Inc. to study public transit needs and options in Rocklin. Currently, sections of Rocklin are served by the Placer County Transit (PCT) Lincoln to Sierra College Route (along Taylor Road and Sunset Blvd) once an hour. Additionally, the I-80/Taylor Road Corridor is served by the Auburn – Light Rail, Commuter Express Routes and the Taylor Road Shuttle. General public curb to curb Dial-A-Ride service is available to destinations within Rocklin/Loomis as well as some shopping areas in Roseville. The ultimate objective of this study is to determine if there is a need to modify existing transit services or to establish new routes or services to better serve Rocklin residents. We appreciate any input you might have regarding this study:

What community do you live in? ________________

If you live in Rocklin, what is the nearest major cross street to your home?

What community do you work or go to school?

Do you think there is a need to increase/change public transit services in Rocklin? ______

If so, what do you think those changes should be?

For more information, or to provide additional input, please contact Genevieve Evans of LSC at genevieve@lsctahoe.com, or 530-583-4053
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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Stanford

What community do you work or go to school? Roseville

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? Bus Stop at Santa Fe & Park; Better Marketing for services available

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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? 

What community do you work or go to school? Rocklin

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? Bus stop on Santa Fe Parkway

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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Between Stanford Ranch Road and Park Drive

What community do you work or go to school? I am retired senior citizen

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? They should put a bus route by Stanford Ranch Rd and Park Drive because these places is a senior community and we just depend on bus ride

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What community do you live in? Villa Serena

If you live in Rocklin, what is the nearest major cross street to your home?

Park Drive, Stanford Ranch

What community do you work or go to school?

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? Many of us don't drive and we can not rely on Dial-A-Ride.

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What community do you live in? __Placer Co., Rocklin____

If you live in Rocklin, what is the nearest major cross street to your home? ___Casa Grande___

What community do you work or go to school? __Retired__

Do you think there is a need to increase/change public transit services in Rocklin? __Yes__

If so, what do you think those changes should be? __More Stops, More Buses, Better scheduling__

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What community do you live in?   

Villa Serena - Rocklin

If you live in Rocklin, what is the nearest major cross street to your home?

Park / Sunset

What community do you work or go to school?

Galleria / Blue Oaks

Do you think there is a need to increase/change public transit services in Rocklin?  Yes!

If so, what do you think those changes should be?  Consider a transfer service to an established route.

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What community do you live in? PlacerCo - Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Midas

What community do you work or go to school? I'm retired

Do you think there is a need to increase/change public transit services in Rocklin? Most definitely

If so, what do you think those changes should be? More buses, more often, easy access to bus schedule - even perhaps as Davis does - no fare or very low fare

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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Park Ave & Sierra Fe Way Trunk

What community do you work or go to school? 

Do you think there is a need to increase/change public transit services in Rocklin? Yes

If so, what do you think those changes should be? More frequent service, more stops, and not just have dial-a-ride which has a two day appointment wait for. We want to go more places like the Blue Oak movie theater, up to Loomis pier, etc.

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What community do you live in? Rocklin

If you live in Rocklin, what is the nearest major cross street to your home? Sunset

What community do you work or go to school? Rocklin

Do you think there is a need to increase/change public transit services in Rocklin? Increase

If so, what do you think those changes should be? Add a bus stop along the new road on the campus of William Jessup University

For more information, or to provide additional input, please contact Genevieve Evans of LSC at genevieve@lsctahoe.com, or 530-583-4053
Voicemail Comment on 11/4/2014

Residents of senior complex in Auburn would like to take bus to new Wal-Mart from Nevada Station.
PCT Driver Questions for Rocklin Community Transit Study

For Lincoln/Rocklin/Sierra College and Taylor Road Shuttle Route:

1. What generates the most ridership on this route? (Examples: Sierra College? Walmart?)
   Welfare, Casino Sierra College, galleria

2. What are typical ridership patterns? Where do most people come from and go to?
   From galleria to casino welfare
   Sierra college.

3. Have you noticed any increases or decreases in certain ridership patterns? Explain?
   Around the 1st of the month, increases

4. What typical requests do you get for service to areas that are not on the route?
   Rocklin High School.
   Blue oaks area

5. Are there bus stops that really need a shelter, bench, or other improvements?
   Yes. Lone tree I w. Stanford Ranch, for welfare.
   South Whitney and Springview stops are unsafe.

6. How would you improve service on the route?
   Re-route to go down Stanford Ranch
   To service Rocklin High School.

7. If you could do one thing to improve service in Rocklin, what would you do?
   Extend time for wheelchairs. Maybe
   Only go into the casino once per hour.
PCT Driver Questions for Rocklin Community Transit Study

For Lincoln/Rocklin/Sierra College and Taylor Road Shuttle Route:

1. What generates the most ridership on this route? (Examples: Sierra College? Walmart?)
   
   
   Galleria, Casino, Welfare, Park & Granada Bl.

2. What are typical ridership patterns? Where do most people come from and go to?

   8AM-11 - When College is in - S. College, Galleria, 4 Lincoln, Belair, Park, Friends
   Going to College: Galleria, Going to College + Casino, Roseville Transit
   10-12 - When No College - Galleria 3rd Street Park, Galleria, Going to Casino, 
   An MALL, and Food Stores, Home Week.

3. Have you noticed any increases or decreases in certain ridership patterns? Explain?

   When Sierra College is in we have good ridership, no College 
   kind of Hit & Miss. Ridership varies by almost 1/2 or more. 
   Some Holiday most减少 Riders Early & Late.

4. What typical requests do you get for service to areas that are not on the route?

   A Doctors office on Fairway + Sunset
   DMV + Police on Rocklin Rd.

5. Are there bus stops that really need a shelter, bench, or other improvements?

   Across from Bel Air Sunset + Creek. Soquay + Granada Drive W/ Tree, 3rd Street (down from old building), Sunset + Lone Tree (down from town).

6. How would you improve service on the route? Sierra Meadows is a waste ...

   time. Go to the Casino once a hour. Get Lincoln Transit
   meet at Twelve Bridges on Saturday, and evening OR do Dial a ride in evenings and Saturday.

7. If you could do one thing to improve service in Rocklin, what would you do?

   Have Dial A Ride run with a less time for pickups. 
   more of a fixed Route so people could count on it more 
   often + drop the 24 Hr notice for pick up & drop off times.
PCT Driver Questions for Rocklin Community Transit Study

For Lincoln/Rocklin/Sierra College and Taylor Road Shuttle Route:

1. What generates the most ridership on this route? (Examples: Sierra College? Walmart?)
   TRS: Another thing is Sierra College
   S.C. to Loomis
   S.C. to Del Oro

2. What are typical ridership patterns? Where do most people come from and go to?
   Amf. Loomis Amf. S.C.
   S.C. Loomis S.C.
   Amf. Del Oro

3. Have you noticed any increases or decreases in certain ridership patterns? Explain?
   TRS Changes all the time. PM route has increased a lot.

4. What typical requests do you get for service to areas that are not on the route?
   0

5. Are there bus stops that really need a shelter, bench, or other improvements?
   0

6. How would you improve service on the route?
   Allow more time coming from Amf. S.C.
   PM route misses light rail consistently

7. If you could do one thing to improve service in Rocklin, what would you do?
   Not have Rocklin DAR Plu + D/0 inside Sierra College. Not have the Lincoln/Rocklin/S.C. PCT route go into college. It should Plu + D/0 just like the other busses
PCT Driver Questions for Rocklin Community Transit Study

For Lincoln/Rocklin/Sierra College and Taylor Road Shuttle Route:

1. What generates the most ridership on this route? (Examples: Sierra College? Walmart?)
   Contrad. to Sierra College; and in between.
   Would be more popular.

2. What are typical ridership patterns? Where do most people come from and go to?
   Walmart, Bank, Shopping, post office.

3. Have you noticed any increases or decreases in certain ridership patterns? Explain?
   No.

4. What typical requests do you get for service to areas that are not on the route?
   None.

5. Are there bus stops that really need a shelter, bench, or other improvements?
   No. They just need bigger signs for.
   the Taylor Road. Shuttle.

6. How would you improve service on the route?
   Its fine. Don't need improvement.

7. If you could do one thing to improve service in Rocklin, what would you do?
   I don't live in Rocklin.
PCT Driver Questions for Rocklin Community Transit Study

For Lincoln/Rocklin/Sierra College and Taylor Road Shuttle Route:

1. What generates the most ridership on this route? (Examples: Sierra College? Walmart?)
   Sierra College & Galleria Mall.

2. What are typical ridership patterns? Where do most people come from and go to?
   College to home.

3. Have you noticed any increases or decreases in certain ridership patterns? Explain?
   It fluctuates at the college.

4. What typical requests do you get for service to areas that are not on the route?
   Walmart. Rocklin & Sierra College.

5. Are there bus stops that really need a shelter, bench, or other improvements?

6. How would you improve service on the route? Increase service to Walmart in Rocklin & Sierra College.

7. If you could do one thing to improve service in Rocklin, what would you do?
PCT Driver Questions for Rocklin Community Transit Study

For Lincoln/Rocklin/Sierra College and Taylor Road Shuttle Route:

1. What generates the most ridership on this route? (Examples: Sierra College? Walmart?)
   Yes Sierra College & Walmart

2. What are typical ridership patterns? Where do most people come from and go to?
   From Home to School or Work

3. Have you noticed any increases or decreases in certain ridership patterns? Explain?
   Decrease in Holiday Vacations and Summer
   Increase when school starts again.

4. What typical requests do you get for service to areas that are not on the route?
   Request to go to Sutter in Roseville or Kaiser.

5. Are there bus stops that really need a shelter, bench, or other improvements?
   Yes Victory Dr / Victory Ln. needs to move
   its next to a Hydrant.

6. How would you improve service on the route?
   Try not to send 2 buses to the same location
   within minutes from each other. Especially to
   Sierra College

7. If you could do one thing to improve service in Rocklin, what would you do?
   Ask the City of Rocklin to improve the streets
   so that my bus and route runs smooth.
   And try to make Sierra College a timed stop.
PCT Driver Questions for Rocklin Community Transit Study

For Lincoln/Rocklin/Sierra College and Taylor Road Shuttle Route:

1. What generates the most ridership on this route? (Examples: Sierra College? Walmart?)
   - Auburn Amtrak
   - Sierra College

2. What are typical ridership patterns? Where do most people come from and go to?
   - To and From Sierra College, To and From Work
   - To and From Auburn Amtrak
   - Locals running errands, i.e. Walmart, Raley's, Davis
   - Students to and from Schools

3. Have you noticed any increases or decreases in certain ridership patterns? Explain?
   - Increase due to affordability and accessibility.

4. What typical requests do you get for service to areas that are not on the route?
   - To increase deviations ± Boundaries, but still stay on time.

5. Are there bus stops that really need a shelter, bench, or other improvements?
   - Vallencra Club needs a Bench and Shelter (Both Sides)
   - Shawn and Taylor Rd needs better Accessibility
   - El King and Taylor needs a Bench and Shelter

6. How would you improve service on the route?
   - Increase time allotted from Am Trak to Sierra College

7. If you could do one thing to improve service in Rocklin, what would you do?
   - My route does not run in Rocklin.
INTRODUCTION

The Placer County Transportation Planning Agency is undertaking a study regarding potential improvements in public transit services in Rocklin, California. Using the services of LSC Transportation Consultants, Inc., this study will review the existing transit services, the needs for transit services in Rocklin, and the community's interest in changes to the service, and will assess the feasibility of various strategies to expand services. This memo summarizes the stakeholder interviews.

The primary stakeholders contacted were identified through discussions with the Project Advisory Committee. All stakeholders listed below were contacted by phone and/or by email and interviewed over the phone except where noted in the stakeholder summary. Interviews were conducted from March to May 2014.

Stakeholder interviews included the following questions:

- Service providers - What are the transit needs of your clients, complaints, specific locations need to get to? Any challenges using transit?
- Colleges - What are specific locations students need/want to go? Does the college have any significant growth plans in the next 5 years? Does the college provide any incentive for transit use, like reduced fares? How many courses are provided during the day vs the evening? Or how many student access your campus during the day vs evening? In general what are the transportation needs of your students and how might transit help them? Is there any information about where your students live that you can share? For example their home zip codes?
- City council - What are you hearing from your constituents about their transit needs. How import is public transit, what value does it add to Rocklin?

STAKEHOLDER INPUT SUMMARY

Amy Bakker
Seniors First, Health Express

The transit needs of the Health Express clients are mostly to travel from their residences to Roseville (or sometimes Lincoln) and back home. The Rocklin dial-a-ride does not work for many clients because it does not go into Roseville without a transfer and it will only pick up at the club house of a senior center (not at the clients' unit). Most clients are seniors or disabled and need more of a door-to-door service that Dial-a-Ride or the public bus can’t serve. So an expansion of traditional bus routes would not directly help Health Express clients.
Janice LeRoux  
**Placer Collaborative Network (PCN)**

Since PCN works throughout Placer County she does not have any specific information on transit needs/concerns/challenges in Rocklin. She suggested contacting Yesenia Mock and David Lopez of Grace Point Adventist (http://graceisthepoint.org) who is actively looking at transit in Rocklin. In general she thinks there is an issue of fragmented service in Placer County with multiple service providers which can make it hard to travel between service areas.

Jeannie Gandler  
**Transit Ambassadors of South Placer County, Program Coordinator**

The most important transit needs in Rocklin are to get the word out to Sierra College students about transit and expand the fixed route service. There are so many good ways to get to Sierra College via public transit but the college students don’t know about them. The top complaints about transit service in Rocklin are as follows:

1. Lack of service, only a life line ribbon through Rocklin is served
2. There are too many transfers including transfer with Dial-a-ride service when traveling between jurisdictions
3. There is no student bus fare

Additional there are many multi-family housing complexes that are not served by transit. Public transit, by intercommunity buses, access to Sierra College is well used. Sierra College is growing and transit should grow along with it. One suggested area of improvement is to/from Sierra College from/to Rocklin neighborhoods. There are many roads like Whitney Ranch Parkway and West Stanford Ranch Rd or other arterial that would be appropriate for bus service.

Tink Miller  
**Placer Independent Resource Services (PIRS)**

Client’s main complaint is about transfers. Transfers between buses or different service providers are difficult especially in hot or cold weather when waiting outside is required. Another complaint heard from clients is the long waits between buses. The PIRS cliental has changed recently. Most (two thirds) of PIRS client were less than 60 year old, now most clients are over the age of 60. Some people with wheelchair or oxygen sometimes require medical transport because they need door to door assistance not just curb to curb transportation.

Sierra College  
**Tim Haenny, Faculty Coordinator (via email)**

Sierra College’s Rocklin campus is located south of Interstate 80, in the Northwest corner of Rocklin Road and Sierra College Boulevard. Approximately 14,000 students attend Rocklin campus which offers community college (2 year), associate, and certificate programs. A majority, 76 percent, of classes are held during the day at the Rocklin campus with the
remaining 24 percent occurring on nights and weekends. Based on zip code data provided by Sierra College Staff, the number of students that live within the City of Rocklin is about 2,200 or 16 percent of the student population of the Rocklin Campus.

At the College Board of Trustees meeting on June 11, 2013, action item 14125, the Five-Year Construction Plan, was presented. The two large projects proposed for the Rocklin campus are as follows:

- A Science Replacement Facility which will consist of a new building about 120,000 GSF which is scheduled for occupancy in 2017/2018.
- A Child Development Center on the north side of campus with possible construction starting in 2015.

Currently bus service is available through Placer County Transit (PCT) to the Rocklin Campus at the cost of $1.25 each way (lower fares available with multi-ride ticket books). There is no discount for students at this time. PCT offers direct trips from Auburn, Loomis, Lincoln, Rocklin and Roseville.

**Placer County Department of Health and Human Service, Rocklin Office**  
**Susan Kirkwood, Children System of Care**

The main complaint heard from clients is the bus stop is too far from the County Health building’s front door. No other complaints are heard at this time. Most locations the clients need to go are accessible on one of the several local transit agencies. Bus passes are provided to clients free of charge for PCT, Roseville Transit, Auburn Transit and Gold Coast Transit. Most of the clients live in south Placer County but some do travel from farther away. There was some concern about transit accessibility when the Children System of Care moved to the Rocklin but it does not seem like a problem now. One suggestion is to add more stops along the bus route to reduce the distance people need to walk to get to the bus stop.

**William Jessup University**  
**Mitch Pleis, Campus Development Director** (also Athletic Director)

The current student population at William Jessup is 1,100 with 800 in the traditional undergraduate program and 300 in the night professional program. Of the 800 traditional undergrads about half live on campus (or at Staybridge Hotel) and half live off campus. Of those students that live off campus about half or 200 students live in Rocklin close to campus in about a dozen different apartments. The University can't house everybody on campus right now. The students in the night professional program usually drive from far away (up to 2 hours) and would have little use for public transit. The campus is very easy to access via car as it is right off the freeway. Most traditional undergraduate students have cars and do not use public transit. There is a strong community on campus and carpool and ride sharing is common. Students do travel to the Sacramento International Airport regularly and may use transit if it was available.

William Jessup currently offers no reduced fare passes for buses. Currently there are fees for parking cars on campus and they will likely increase in the future.
The University's 5year plan is to increase to 2,500 students with 1,000 beds on campus and ultimately 3,000 students. The new university avenue project will cause the campus parking to be reconfigured. There is a possibility that a new bus stop/route could be located along University Ave near the campus.

**Casa de Santa Fe**  
**From Public Meeting and Comment Cards**

Seniors living at Casa de Santa Fe which is located at near the intersection of Park Drive and Stanford Ranch Road provided abundant comments about transit in Rocklin through comment cards. Most comments suggested increasing transit in Rocklin by adding a bus route with a stop on Park Drive near Santa Fe Way. Also adding destination stops at Blue Oaks Shopping area, Walmart, Target and other retail and recreational areas.

**PCTPA Board**  
**Diana Ruslin**

As the City of Rocklin continues to grow people have concerns about traveling around the City via transit (not just commuting out of the City). More employment opportunities in Rocklin will come with the growth of Rocklin so that more people will live and work in Rocklin. Public transit will need to serve homes and employment centers throughout the City. Traffic and congestion on Highways 65 and 80 is another reason people will likely prefer to work and live in Rocklin.

Increasing transit in Rocklin will add value to the City by providing:

- Access to opportunities for people to be productive and gain employment
- An increase in economic development in Rocklin
- An increase in the quality of life in Rocklin by working and living in the same City

**PCTPA Board**  
**Supervisor Jim Holmes**

The biggest concern heard from constituents is from seniors who need transit to get around. The specific locations seniors would like service include: major grocery stores, new shopping centers at Walmart and Target, and the Rocklin Branch Library. Additionally, students at Sierra College could be better served by transit. Supervisor Holmes believes that transit is very valuable in Rocklin, especially for students and seniors. Rocklin is a very nice community to live in and transit adds value to the community. In the future, with the growing number of seniors in Rocklin, transit will be more important.

**Chamber of Commerce**  
**Robin Trimble**

Three attempts were made to contact Robin at the Chamber of Commerce with no reply.
Placer County Veteran Services
John Melrose

Rocklin veterans have few unmet transportation in Rocklin needs either because they have their own vehicles or the existing transportation system works for them. Most veterans' transportation needs are from more rural areas in Placer County.